



~ 5-PART ~

Comprehensive Limited Warranty

Universal Factory Direct Hot Tubs

Article 1. Shell Structure (Integrity and Water Loss): Lifetime

The hot tub shell is warranted for the lifetime of the original purchaser against structural failure or loss of water resulting from manufacturing defects.

Article 2. Acrylic and Interior Surface: Five (5) Years

The acrylic and interior surface is warranted for five (5) years against blistering, cracking, delamination, and surface staining.

Article 3. Equipment and Controls: Thirty (30) Months

Pumps, electrical control board, and heating element are covered for thirty (30) months with free replacement of parts, labor included. After the first six (6) months of coverage, a small service fee will apply to claims when a tech comes to your location, payable to the hot tub tech to cover their trip charge.

Article 4. Plumbing and Leaks: Thirty (30) Months

Factory-installed glue joints, pipes, and fittings are warranted for thirty (30) months against leaks. Freeze damage is excluded, consistent with standard practice throughout the hot tub industry.

Article 5. Manufacturer Determination

The hot tub manufacturer retains final determination on any replacement after all reasonable avenues for repair have been exhausted.

This warranty applies to the original purchaser and is subject to proper installation, use, and maintenance in accordance with the owner's manual.

UNIVERSAL FACTORY DIRECT HOT TUBS

www.universalfactorydirecthottubs.com